

HOFFNER KNIVES WARRANTY SERVICE

Hoffner Knives, Hoffners LTD, Co. (Hoffners) warrants to the original owner that Hoffner Knives purchased from authorized dealers will be free from defects in materials and workmanship. Hoffner Knives will without charge, repair or replace at our (Hoffner Knives) option, any knife returned for Warranty work and found to be defective by Hoffner Knives.

The Hoffners Lifetime Warranty only applies to genuine Hoffners products from authorized Hoffners dealers. Knives purchased on the internet through discount websites, mail order outlets, or through any other unauthorized source, and knives which are determined by Hoffners to be counterfeit (see Counterfeit Goods Notice below), are not entitled to our warranty coverage.

Counterfeit Goods Notice

(a) If a knife returned for warranty work is found to be an actual or suspected counterfeit or replica item, Hoffners shall have the right to impound the knife for further investigation of its authenticity. Hoffners shall not be liable to you, or anyone else, for payment of the price of any suspected counterfeit knife under investigation. If Hoffners, in its sole discretion, determines that the knife you returned for repairs is a counterfeit, Hoffners has the right to permanently impound and/or destroy the knife. Knives determined to be counterfeit will not be returned to you.

(b) Hoffners shall have the right to conduct destructive examinations to verify the authenticity of any knife Hoffners receives which it suspects to be counterfeit. Hoffners shall not be liable to you, or anyone else, for the price of any knife destroyed by examination if it is later found to be a counterfeit.

What Is Covered

This Warranty covers replacement parts for genuine Hoffners products due to manufacturing defects.

What is NOT Covered

This Warranty does not cover normal wear, damage caused by neglect, misuse or the failure to perform normal or necessary maintenance, disassembly of any knife by any person other than Hoffners Warranty department, or shipping costs for returned knives.

Do not use your new knife as a screwdriver, pry bar, chisel or punch. Do not throw your knife or use it for any purpose other than cutting. Do not disassemble your knife. Do not sharpen your knife on a power grinding wheel. Any of these acts will void your Warranty. **MINIMUM CHARGE TO REASSEMBLE A KNIFE WHEN THE WARRANTY HAS BEEN VOIDED IS \$25 PLUS PARTS.**

Exception: The Hoffner BEAST is the only Hoffner Knife warranted for Prying.

Repair or replacement as provided under this Warranty is the exclusive remedy of the consumer. Hoffners shall not be liable for any incidental, reliance, or consequential damages or breach of implied Warranty on this product, including any damage to person or property. Hoffners liability under any circumstances is limited to the purchase price. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This knife has only one use, as a cutting tool. Hoffners knives carry no warranty except as expressly contained herein. Hoffners disclaims all warranties of merchantability and fitness for a particular purpose other than for use as a cutting tool. There are no warranties which extend beyond the description contained herein. Please review the Warranty information and proper knife care instructions provided with each knife.

Pocket Carry-Clip Requests

If for some reason, your carry-clip gets lost or damaged, and you need a new one contact us for clip requests. Please include your name, ship-to address, and the knife model(s) so that we can better assist you.

Knife Care

Hoffner knives are high-performance cutting tools made from some of the finest materials in the world. Even though we use these select materials it is still important to use proper care and maintenance to ensure optimum performance levels. Always keep your knife blade sharp. A dull knife requires additional force to use and is potentially more dangerous to use than a sharp one. There are a variety of products available when it comes to sharpening your knife. As for which one is best, it pretty much comes down to choosing the one you're most comfortable with using, and will not stain your clothing if it drips out of your knife while in your pocket. Never sharpen your knife on a power-grinding wheel as this can burn the temper out of the blade and weaken its integrity. Always keep the locking areas of your knife clean- accumulation of dirt or debris could adversely affect the locking mechanism creating a potential safety hazard. To clean these areas we recommend using compressed air to blow out any loose dirt and debris. Then, clean the area with a lightweight oil.

Most of our blade steels are Stainless Steel. Stainless not Stain-not. Though Stainless Steel requires less maintenance it will stain, and pit, if not properly cared for. Some of our steels have a high carbon content which enables them to hold a superior cutting edge. Unfortunately, carbon is also the element that causes rust so, preventive care is required if the knife is used in humid or marine environments. To aid in the cleaning of rust on the blades, we recommend using a fine grade, semi-chrome polish. A product such as Froglube, WD-40, or even Hand Sanitizer Gel works well to not only wipe down the blade for cleaning but, also adds an invisible coating for added corrosion protection without leaving any oily film which may attract dirt and debris. Lightly lubricate the pivot of the blade periodically to keep it operating smoothly.

Blade Tension Adjust

One of the most important maintenance Procedures is to keep the blade tension of your Hoffner Folding Knife correctly adjusted. A blade tension that is too tight will not allow the blade to open with the SNAP deployment. A blade tension that is too loose can cause the blade to be sloppy and unsafe to use. Constant opening and utilization of the SNAP deployment can cause the blade tension to eventually work loose. To properly adjust the blade tension use a T10 Torx driver to tighten the blade fully and then loosen the blade to the desired tension, usually about five minutes of movement on a twelve hour clockface is all it takes. Do not over loosen.

Never attempt to use your knife as a screwdriver, pry-bar (Exception the Beast), chisel, or punch. Never throw your knife. It was not designed for those purposes. Use for any purpose other than cutting is considered abuse and is not covered under the Hoffners Warranty. DO NOT disassemble your Hoffner knife. Disassembly by anyone other than the Hoffner Knife Company, Warranty/Repair Department will void the warranty! Minimum charge to reassemble your knife is \$25.00 plus parts.

Most of all please enjoy your knife and always remember to use it in a safe, responsible manner. Thank you for choosing Hoffner Knives.

Warranty Return

To return your Hoffner Knife for Warranty service you must first request a Warranty RA Number by emailing orders@hoffners.com or call 281-855-8800

With your RA Number Mail your knife to

Hoffners LTD
Warranty RA Number
21145 FM 529 STE 1104
Cypress TX 77433